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TAKEphONE

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Preface: Who needs this thing anyway ?

TAKEphONE addresses three profiles of users:

- **Using a Palm device only**: The user can use TAKEphONE to **find** contacts and/or **create/edit** them in a faster and more convenient way – without the use of the Stylus ("One-Handed operation"). The main focus then is on the **Find** feature, which has a lot more extensive features (search all fields, etc.) than the built in Contacts application.

- **Using a Palm device with a cellular phone**: Adds to the benefits of TAKEphONE the capability to **dial** and send **SMS/Email** to the contacts in the address-book via the **IrDA (IR) / Bluetooth / cable** connection to the cellular phone. One can also define a **Speed-Dial** list and use last 10 calls **redial**.

- **Using a SmartPhone device** (like the Palm Treo): Fully utilizes the SmartPhone advantages by adding to the capabilities mentioned above integration with the device' **Speed-Dial** & **Call-History** lists, as well as device specific features such as **Jog-Dial** and/or built-in **keyboard/keypad**.

Note: Using SMS and Email relies on third-party software installed on the device, to allow for maximum flexibility – TAKEphONE does the telephony, they do the messaging…

Note2: If you are using a Palm device with enhanced sound capabilities, you can also use an application called **TeleTone** to dial using **DTMF** (touch-tone) through the device speaker (for details - http://www.shsh.com/products).

What's in the package (ZIP file) ?

The TAKEphONE package (ZIP file) includes the following files:

- **Tkph755_xxx_xxx.prc**: This is the main TAKEphONE software.

Under the "utilities" sub-directory:

- **(*) tkphhack.prc**: "TAKEphONE capture hack" – enables 'capturing' & dialing numbers from 3rd party apps (only for devices with Palm OS < 5.0).

- **(*) tkplushk.prc**: "TAKEphONE plus! Hack" – enables interfaces with various email & SMS apps, as well as creating conference calls from within TAKEphONE on the Kyocera 7135 (only for devices with Palm OS < 5.0).

- **(*) tki500hk.prc**: "TAKEphONE I500 hack" – enables launching TAKEphONE when the flip lid is open and/or when pressing the right-side PHONE button. Also enables pause dialing on the Samsung I500 SmartPhone not using the SDK. For details see here...

Under "hr_skins" & "lr_skins":

- skin files for high-resolution devices & low-resolution devices.

Under "icons":

- icon files for use with the i-Bar.

(*) Note: To use the "hack" files (tkphhack, tkpluskh, tki500hk), you will need to activate them using a hack-manager utility. There are several FREE ones, like **x-master** or **hack-master**.

TAKEphONE main tabs

TAKEphONE has 5 main tabs (aka "screens" or "views") – "Find", "Speed-Dial", "Call-Log", "Redial" & "Dialpad". To navigate between them, you can either tap the 5 tabs at the bottom of the screen, press left/right on the 5way navigator (if your device has one), or select it from the main menu. You can also set the **PHONE** hardware button so that consecutive presses on it will loop through all or some of the tabs (do this at the "Using the PHONE button" preferences page).

How do I find a contact ?

The "Find" tab

The "Find" screen has two views – "Buttons" & "List":

You can toggle between the two by pressing the **Alt** key in your keyboard (on devices like the Treo), or by tapping the "button/list" icon at the top-right corner:

"Buttons" view: The "Buttons" view (left) allows you to search/dial using large on-screen buttons (for stylus-free / one-hand operation). When using this mode, you can search for contacts a lot faster:

Tap the text you want to search for using the on-screen keypad. To lookup "**Jo**hn" you do **NOT** need to tap the "**JKL**" button once, then "**MNO**" 3 times - only tap each button once. All combinations of the letters will be looked up (you can see in our example "**Ko**le hart" was also found). You can also use Graffiti and/or hardware keyboard to enter search text.

To add more flexibility to the search, you can tap & HOLD the "*** And**" on-screen button or press **Space** on the keyboard to divide the search string into two, so that both the sorted fields can be used in the search.

Example: Say you want to locate "John Doe". You tap "JKL" + "MNO", and find out you have too many "John"s in your address-book. All you need to do is tap "**..And..**" + "DEF", and the software will search for a record containing **BOTH** the combination "JKL" + "MNO", **and** the second combination "DEF", which will surely lead to a close enough match.

Tap the "**CLR**" button to backspace, tap and **HOLD** it to clear the whole search string.

"List" view: The "List" view (right) shows a bigger & wider results list, as well as a status line/s area:

You can show your unread email/SMS count, and the next calendar meeting and the last call details. You can also display the **i-Bar** here.

The **i-Bar** is a line of buttons you can define for speedy access to call/SMS contacts or launch applications. You can define a photo for a contact (for "dial by photo" operation) or an icon. To call a contact on an i-Bar button – simply tap it, or navigate to it using the 5way navigator, then press **OK** (center button). If you highlight an i-Bar button and press the **SPACE** key – you will see a prompt allowing you to select from the different phone fields for that contact, or start an SMS to that contact.

You can use the **FIND** screen to do many things:

-   Find a contact, then call him/her, SMS him/her, or even schedule a call in your calendar or tasks list.

-   Once you entered a text phrase (a name, a number, or just a free text), you can also select **Menu+I** to start an **Internet search** (using Google, White pages and many more websites) on that text.

-   You can also use this tab to **manually** enter a **phone** number – for **dialing** it, looking it up in the contacts database, or saving it into a new/existing contact: to do this – Either tap the number in using the on-screen numeric keypad buttons, or use the keyboard/keypad of your device (if exists). As soon as entry your are entering has no matches, a translation to a phone number will be displayed:

You can now press "**OK**" to make a **call** to this number, select "**Save…**" to add it to a new / existing contact, or "**Find…**" to lookup the number in your database.

If you chose to "Save…" the number, you can use the following dialog to further edit the record:

You can enter another number, change the type (title) of those number fields, select a category for the new contact record, and add a name for it. If you select "Create" – a new record will be created. If you select "Create & Edit" – a new record will be created, and you will be taken to its "Details" screen to edit more fields.

If you select "Add to…", you will be taken to the "Find" tab, to lookup a contact to add the number to.

Hebrew users:

You can set TAKEphONE to toggle between English and Hebrew keypad by tapping and holding the "**..And..**" button. (You need to enable Hebrew support first in the "Find" preferences tab).

Configuring the search

- You can select the **category** to search in using the popup trigger below.

- You can search in any of the contact fields, except the ZIP field (<u>"Options/Preferences"</u> ➔ <u>"Find" tab</u>).

- You can select between 3 different search methods: find matches at start of **fields**, at start of every **word** within fields, or anywhere **within words** in the field (<u>"Options/Preferences"</u> ➔ <u>"Find" tab</u>).

Turbo mode

You can activate "**Turbo**" search to get a **much faster** search. When this option is selected, the search is done using the built-in address-book sorted list (You can configure the address-book database to be sorted in one of two ways: "Last Name, then First Name" or "Company, then Last Name"). Since the search is done on a sorted list, it is **VERY FAST**, but – it is limited to the fields mentioned above.

Note: This search works like the built-in address-book lookup, with one difference – while the built-in address-book lookup only searches the first field ("Last Name" or "Company", dependent on the sort order you defined in the address-book preferences), **TAKEphONE** allows narrowing down the search results by tapping the "**…And…**" button while doing a "**Keypad**" search, or by entering a space. This will divide the search string into two, so both fields used for the sort can be searched. This button appears only after you tapped the first search text.

Example: If you enter "ABC", "DEF", "…And…", "GHI", "JKL", then the software will look for "ABC", "DEF" in the first field ("Last Name" or "Company"), and for "GHI", "JKL" in the second field ("First Name" or "Last Name").

Yet another note: You can toggle "**Turbo**" mode ON/Off using from the popup list by tapping the categories selector. The current state is shown on the categories selector – when it is ON you will see:
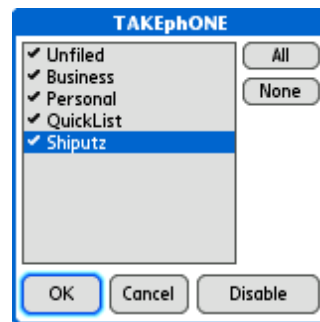
Filtering categories

When you tap the categories selector, you can select which categories are searched:

You can select "All" or any single category.

You can also select ">> Filtered" and then define a set of some categories you want to search, and some you do not:

Handling search results

Any matches from the address-book will be displayed in the list, and the number of matches is displayed in square brackets.

Use the hardware **Up/Down** (or Jog-Dial if exists) buttons to move selection one line up/down in the list. Press and HOLD those buttons for **page** up/down.

You can tap any record in the list to open it in the Details form. Only one more tap left to make the call: In the "**Details"** form all the record's phone fields are displayed, so you can tap the phone number you want to **dial**.

The Details form

Once you've found a contact and selected it, it will be displayed in the "**Details**" form:

The "**Details**" form displays all of the record's fields in 5 groups, in the order shown above, starting from its **phone** fields with the default phone number highlighted.

Pressing the **Up/Down** buttons (or the **Jog-Dial** if exists) allows you to move between the **phone** fields and the groups.

Tapping a field title (the left-hand side) will open it in the Edit form, tapping a field containing a **phone number** (or pressing the **OK button/Jog-Dial** when it's highlighted) will start a call to that number.

Tapping a field containing an **email address** (or pressing the **OK button/Jog-Dial** when it's highlighted) will start a new **email** to that address, using the **email application** selected at the "Helpers" preferences page.

Tapping a field containing a **URL** (or pressing the **OK button/Jog-Dial** when it's highlighted) will open that URL, using the **browser application** selected at the "Helpers" preferences page.

Tapping the "**Open**" button will open the displayed contact in the **edit application** selected at the "Helpers" preferences page.

Tapping the "**SMS**" button will open a dialog displaying all the record's **phone** & **email** fields, so you can select a target for a new **SMS** message to be composed and sent using the **SMS application** selected at the "Helpers" preferences page.

Tap the "**SEND**" button to beam the contact through the IR port, or send it via Bluetooth, email, SMS, etc. (you can set if this button will beam or send at the "Misc." preferences page.

Tap the "**SCHED**" button to create a "Date-book" or "To Do" entry in the **Date-Book** or **To Do** application selected at the "Helpers" preferences page.

Tap the "**MAP**" button to open a mapping application (if one exists and selected at the "Helpers" preferences page) with the contacts address.

The Edit form

Use the on-screen buttons to edit the field. You can toggle between numeric & text keypad using the "**E/1**" button.

Tap "**CLR**" to backspace, tap and HOLD to clear all field.

For the **Phone** fields, you can change the field title ("Work", "Home", etc.).

When entering text, the on-screen keypad changes to alpha buttons. You can enter text using those buttons in the same manner used in most cellular phones:

- Tapping a button toggles the entered letter ("**ABC**" goes through 'A'=>'B'=>'C').

- Tapping a different button keeps the last letter selected, and moves to the next position.

- Tapping and HOLDING the same button keeps the last letter selected, and moves to the next position with this button.

For example – to enter the word "Bee" you will tap "**ABC**" twice ('B' is shown in the text field), then tap "**DEF**" twice (entry position moved forward because it's a new button, then 'E' is shown in the new position), then tap and HOLD the "**DEF**" button ('E' stays, entry position moves forward, and 'D' is displayed) tap "**DEF**" again to change the 'D' to 'E'…

You can use a built-in/attached keyboard and/or Graffiti to enter text, too.

Hebrew users:

The "**E/1**" button loops through **Numeric => English => Hebrew** buttons. (You need to enable Hebrew support first in the "Find" preferences tab).

The Speed Dial tab

You can create a list of up to 99 entries to be used as Speed-Dial. They are managed in the "**Speed-Dial**" tab:

You can edit an entry, move it UP / DOWN in the list, compact the list, select a default phone for each entry, and more – from the menu.

You can import a whole category from your address-book database into the Speed-Dial list, or you can create record/s manually:

You can create a new entry with a text and a phone number (entry will be added to your address-book database), or you can lookup a contact from your existing address-book records.

Treo users: Use 'x' or ',' to append extra-digits. Use 'x' for a "hard" pause (prompt you to continue), and ',' for a "timed" pause ("Dial extra-digits automatically).

Select an entry or tap on it to open it in the Details form for **dialing**, sending **SMS** etc.

If you press **Space** when a contact entry is selected, a pop up list will show with the contact other phone numbers, so you can call them or start an SMS.

New: On devices with a keyboard (**Treo**, **Tungsten-W**) or a phone keypad (**7135**, **I500**) – you can go directly to a speed-dial cell by typing its index in the list (e.g. - to select entry no. 26 – press '2', then '6').

If you press more than 2 digits, or you press a non-numeric letter, the software will automatically go to the FIND tab, taking the number with it. This way you can start a FIND operation or a **CALL** right from within the **Speed-Dial** tab.

The Redial tab

The **Redial** list is kept automatically by the software, and holds the 10 recently used phone numbers. Tap/Select a record in the list, or a button to make a call.

The Call Log tab

The **Call-History** list is kept automatically by the SmartPhone dialer software (and thus this tab is **only active for SmartPhones !**), and holds record of all calls handled by it. TAKEphONE displays this data in the call-history tab:

You can select what type of calls to display (All/Incoming/Missed/Outgoing/Data) using the drop down list at the top. Every entry is displayed with it's date & time. On every entry's left there is an icon for its type:

For **incoming** calls.

For **outgoing** calls.

For **missed** calls.

For **conference** calls.

You can filter the list to match a **name** or a **number** by entering it at the edit field, and selecting "**Go**". You can also select "Go to date..." from the menu (Menu+G) to go to a specific date. To clear the filter – select "**Clr**".

Select "**Do/Save as a new contact**" from the menu to copy the entry name & phone to the **Add** form to add a caller details to your address-book.

Select "**Do/Delete selected entry**" from the menu to delete the selected entry.

Press **Space** on a record to try and locate a contact matching the selected entry in the address-book, and open it in the "**Details**" form

Press **OK** on an entry or tap the "**Details…**" button to show all entry details:

Tap the "**Call**" button to call this entry.

Tap the "**SMS**" button to start an SMS message to the contact.

Tap the "**Add**" button to copy the entry name & phone to the **Add** form to add a caller details to your address-book (either as a new contact, or to an existing one).

Tap the "**Find**" button to try and locate a contact matching the selected entry in the address-book, and open it in the "**Details**" form.

Tap the "**Sched.**" button to schedule a call / to-do / event with the caller.

Tap the "**Copy**" button to just copy the phone number to the clipboard.

Tap the "**More actions...**" to: copy all details to the clipboard, save call details to a daily journal in your calendar, view history off all calls for this person, or search the Internet for this contact name/number.

The Dialpad tab

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How do I schedule a "Date-book" or "To Do" entry

TAKEphONE allows you to link contacts into the **Date-book** or **To Do** databases, i.e. – schedule an **event** in your date book application to call/meet with someone, or create a **To Do** item to call someone.

Once you open a contact in the "**Details**" screen, you can tap the "**SCHED**" button to open the "schedule" dialog:

Here you can select the type of record you want to create: A **One day** or **Float** date book event, or a **To Do** entry.

For a **To Do** item, you can either set a **Due date** or leave the item undated.

For a **Date book** item, you can set the **date**, **time** & **duration**, and an **alarm**.

The name of the contact will be added to the new item surrounded by brackets, and you can select which **phone** field (or all) will be appended (e.g. "[John Amos] W: 1234567").

Tap "**Create**" to create the entry, "**Create & Edit**" to create and open the new entry in the Date-book/To Do application you selected at the "Helpers" preferences page.

Note 1: If applicable, the new item will be created in the "Unfiled" category. For a To Do item, if there is a "Calls" category, then this will be new item's category.

Handspring Treo, Kyocera 7135/6035, Samsung I500 – device specific operation

Following is a brief description of operation tips related to the various SmartPhone device capable of running TAKEphONE:

Samsung I500 – the TAKEphONE I500 hack:

This hack (**tki500hk.prc**) has two major functions:

1. You can set TAKEphONE to be launched when you open the flip lid and/or when pressing the PHONE button on the device' right-hand side.

2. TAKEphONE uses the newly released Samsung SDK (software development kit) to make calls on the Samsung I500 SmartPhone, and it handles pauses within numbers properly.

There is one issue, though: since the SDK does not allow for TAKEphONE to pass the called NAME, but rather tries to match the number passed with a name in the address-book database, it sometimes displays (and logs) the wrong name along with a number (e.g. if a number exists in several contacts – the first one will always be displayed). TAKEphONE tries to fix the log entry, but can not fix the display while in a call.

If you take this as a serious defect, then you can use this (**tki500hk.prc**) hack. It enables the dialing of "hard" & "soft" pauses on the Samsung I500 device ("hard" pauses are treated as a LONG 10 seconds delay), while fixing the name matching issue. To use it – install and activate the hack (using X-Master or another hack manager), and turn the "Dial using old interface" option ON in TAKEphONE's "Samsung SmartPhone" preferences tab.

Handspring Treo 180 / 270 / 300:

- In the **FIND** screen, you can use the built-in keyboard to enter search strings. Use the **Space** in stead of the "**..And..**" button, **BackSpace** to clear one letter, and the **Return** button to select. In all other screens, you can use the built-in keyboard to enter text/numbers.

- Use the **Jog-Dial** to navigate lists, press it to select. Press and HOLD the Jog-Dial for its default behavior.

- In the **Speed-Dial** list, you can go to a specific entry by pressing it's numeric index with the hardware keypad or numeric keyboard buttons – to select entry no. 26 – press '2', then '6'.

If you press and HOLD the last digit – the entry will be selected, and the default number will be dialed automatically.

- Configuration: Select "Handspring Treo" tab at "Options/Preferences".

Handspring Treo 600/650/680/700p:

IMPORTANT ! - To enable the **Treo 600/650/680/700p** to handle **pauses** while dialing (dialing IVRs, Voice-Mail, etc. and using **Calling-Cards** – you have to run the built-in PHONE app, and in "Phone preferences" UNCHECK "Enable short DTMF".

- In the **FIND** screen, you can use the built-in keyboard to enter search strings. Use the **Space** in stead of the "**..And..**" button, **BackSpace** to clear one letter, and the **Return** button to select. In all other screens, you can use the built-in keyboard to enter text/numbers.

- You can use the **5-way navigator** to move around the application: Pressing it **left** allows you to change tabs (highlight a tab and press the middle button), pressing it **right** when in the **FIND** tab allows you to enter search strings with the 5-way nav. only.

- In the **Speed-Dial** list, you can go to a specific entry by pressing it's numeric index with the hardware keypad or numeric keyboard buttons – to select entry no. 26 – press '2', then '6'.

If you press and HOLD the last digit – the entry will be selected, and the default number will be dialed automatically.

- In the **Speed-Dial** list, if you elect to use the built-in speed-dial data, you can use the **Web**, **App**, **Message**, and **Phone** types as they are defined in the built-in **Favorites** screen. You can also use the same **HotKeys** mechanism (pressing and HOLDING a keyboard button to launch a favorite entry) in the Speed-Dial, FIND, Dial/Create screens. Pressing **SPACE** while on a phone favorites entry will popup a list of all related phone numbers (this will also work in the **History** screen).

- Configuration: Select "Handspring Treo" tab at "Options/Preferences". Among other things, you can configure the device to return to TAKEphONE (in stead of the built-in dialer) after a call ends, and you can configure TAKEphONE to show the **Voicemail** indicator and/or even respond to the incoming Voicemail alert, so that you can dial your voicemail system using TAKEphONE (that handles pauses better).

Note: According to Handspring's documentation, the Voicemail interface works does not work on some cellular networks.

Kyocera 7135 / Samsung I500:

In the **FIND** screen –

You can use the hardware phone keypad ("**1**", "**2abc**", "**3def**" …):

- Press the "**1**" button to open the **Speed-Dial tab**. Press and **HOLD** the button to dial the Voice-Mail entry automatically.

- Press the "**2abc**", "**3def**", etc. buttons in stead of the on-screen buttons. You can configure the software to hide the on-screen "ABC" buttons, to allow for a bigger results list.

- Press the "*****" (**Star**) button in stead of the on-screen "**..And..**" button.

- Press the "**CLR**"/"**Back**" button in stead of the on-screen "**CLR**" button.

- You can configure the software so that pressing the "**0**" button will reset the search ("Options/Preferences" ➔ "Kyocera/Samsung SmartPhone" tab).

- You can configure the software so that pressing the "**#**" (**Pound**) button will either open the **Speed-Dial tab**, or ZOOM the results ("Options/Preferences" ➔ "Kyocera/Samsung SmartPhone" tab).

You can go to a specific entry by pressing it's numeric index with the hardware keypad or numeric keyboard buttons – to select entry no. 26 – press '2', then '6'. If you press and HOLD the last digit – the entry will be selected, and the default number will be dialed automatically.

Using 5-Way Navigation

On devices with a **5-way navigator** (like the Palm **Tungsten** series and **Treo 600/650/680/700p** devices), TAKEphONE allows for an even more comfortable 'non-stylus' operation by implementing the "**5-Way mode**":

On most screens, you can start the "**5-way mode**" by pressing the 5-way navigator **Up or Right**. Once in this mode, you will see one of the on-screen controls (buttons, fields, etc.) selected (indicated by inversing the control area). You can use the 5-way navigator **Up**/**Down**/**Left**/**Right** buttons to move to another button/control, and press the middle **Select** button to activate the highlighted button/control. This allows you to "press" any of the on-screen buttons/controls, without touching the screen.

"**5-way mode**" is terminated as a result of pressing the middle **Select** button (i.e. as a result of the action taken by the button/control pressed), or by a timeout (i.e. you do NOT press any 5-way button for ~2 second). The timeout value can be configured at the "Display & Misc." preferences tab.

Note: On some screens, where there are 1-3 buttons, **5-way mode** is NOT used – to allow for an even faster operation – each button is assigned a shortcut: A button with a "< …" on it is activated by pressing **Left**, a button with a "… >" on it is activated by pressing **Right**, and a button with **Bold** label is activated by pressing the middle **Select** button.

Tip: You can try pressing **Up or Right** on any screen to see if and how **5-way mode** works there.

Dialing with Bluetooth

To make TAKEphONE dial using a Bluetooth connected cellular phone, you need to select "Dial using: Serial/BT" – "Bluetooth (rfcm)" in the "Telephony" preferences.

When you make a call, TAKEphONE will transfer the number to the cellular (converting any pauses to commas), then prompt you to select what's next:

- Select "**Keep Palm-Phone link**" to keep the Bluetooth connection open. This will save time when making the next call, and allow you to control the call from your Palm – Drop it. One more reason for selecting this option – when some phones (like the Nokia 6310i) detect the loss of Bluetooth connection during a call, they MUTE the local handset, and prompt the caller to either continue the call or drop it. To eliminate the need for this – keep the link open. (Note: selecting this option will disable power auto-off for the duration of the call).

- Select "**Close Palm-Phone link**" to drop the Bluetooth connection. This may be required if you are using a Bluetooth headset along with your cellular phone, as most phones can not handle two Bluetooth connection at the same time, thus you will have to drop the Palm-Phone connection to allow the phone to connect to the headset (automatically, or by you pressing a "Connect" button on it).

- You can configure TAKEphONE to skip this prompt and ALWAYS do either option at the "Bluetooth" preferences tab (select "Options/Preferences", then the "Bluetooth" tab).

- For most cellular, the only allowed pause character is a comma, so TAKEphONE by defaults translates all other pauses ('t', 'p', 'x') to a comma. However – if your cellular uses another character – UNCHECK the "Dial all pauses as comma" option at the "Bluetooth" preferences tab.

- If you have **BtToggle** (www.whizoo.com) installed, and if (**and only if !**) it is registered, you can enable using it to turn the Bluetooth radio on/off – this can save battery life, plus it is recommended for use on the **Tungsten-T3** devices.

"Find" preferences

- When performing contact lookup, by default only matches at the beginning of fields are allowed ("**Fields**" is checked). If you want to look for matches at the beginning words within the fields – check "**Words**". If you want to look within words - check "**Within words**".

- You can select the field/s you want to include in the search: any combination of the following fields is allowed: **Last-Name**, **First-Name**, **Company**, **Title**, **Custom** (four custom named fields), **Address**, **City**, **State**, **Country** and **Note**.

- You can activate "**Turbo**" search to get a **much faster** search (see explanation above).

- Select what will be displayed when the search text is empty – you can display nothing, the Speed-Dial entries, the first 100 contacts of the selected category, or a user tip.

- If you check the "**Remember last search**" option, then the next time you run TAKEphONE, it will start with the search string last entered as a default (that search string will be highlighted, so that any button hit will erase it and start a new search).

- If you check the "**Remember last category**" option, then the next time you run TAKEphONE, it will start with the last category selected. Otherwise – it will always start at the "All" category.

- "**If single match – Open Details**": Open "**Details**" automatically if for a single match.

- "**If 10 or less – Open Zoom**": "**Zoom**" in automatically if there are 10 or less matches.

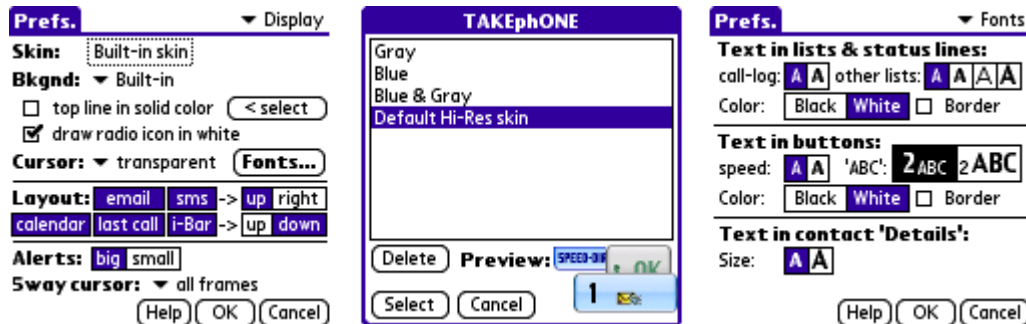- "**Languages**": Tap to open the language settings:
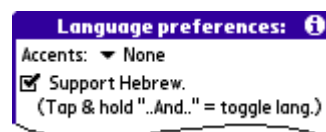
- "**Accents**": select accented chars support.

- "**Support Hebrew**": For Hebrew language search (to toggle the language – tap & HOLD the "*** And**" button).

"**Display**" preferences

- "**Skin**": Tap to select the skin for TAKEphONE – will popup the skin selection screen (middle above), where you can select the skin you want, or delete unneeded skins. For additional skins – go to www.shsh.com/skins.

- "**Bkgnd**": Select a background wallpaper. You can use solid color, a built-in wallpaper (default), the built-in Calendar applications wallpaper, or an image from your SD card.

- "**Top line in solid color**": Set to draw a solid background above the title line.

- "**Draw radio icon in white**": Set if your wallpaper is dark, so that the Treo radio icon & bars are displayed in white (for readability).

- "**Cursor**": Set appearance of cursor in lists.

- "**Fonts**": Tap to set fonts usage (right image above).

- **"Layout...":** Select what items you want to see when in "**list**" view at the main "**Find**" screen, and their layout.

- "**Alerts**": Select the style of TAKEphONE alerts display (Missed calls & Voicemail). "big" means system-style big flashing icons on top of the title (top-left), "small" means small flashing icons to the left of the radio status gadget (on Treos).

- "**5way cursor**": Set options for the 5way cursor appearance.

"Using the Phone/Address button" preferences
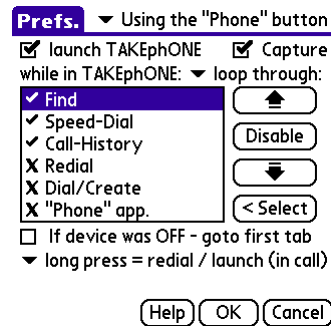
"**Launch TAKEphONE**": You can set the "**Phone**" (aka "**Address**") hardware application button to launch TAKEphONE from anywhere.

"**Capture**": This option enables "capturing" - you can highlight a number in any other application, and press the "**Phone**" (aka "**Address**") button to capture it into TAKEphONE for dialing, saving etc (see more information here...).

"**While in TAKEphONE**": Set the way the "**Phone**" (aka "**Address**") button behaves while inside TAKEphONE: do nothing, start calls, or loop through any desired sequence of tabs from the list below.

Highlight any tab name in the list, and then use the buttons beside it to:

- Change a tab order within the sequence using the **arrow** buttons.

- Include (Enable) or exclude (Disable) a tab in the sequence using the **Enable/Disable** button.

- You can even include another (external) application in the sequence, provided that it is the last item in the sequence. Select that app. Using the "**< Select**" button.

- Tap the "**Defaults…**" button to select one of 5 pre-defined default sequences to your convenience.

Example: in the configuration displayed above, the "**Address**" button will loop through the following sequence: "**Find**" ➔ "**Speed-Dial**" ➔ "**Call-History**".

Other options on this form:

- "**If device was off…**": turning this option ON causes the software to always return to the first tab selected when turned on (even after auto-power-off).

- You can select the operation to take place when you **press & HOLD** the "**Address**" ("**Phone**") button. Options are: Do nothing / Beam the pre-selected business-card record

of your address-book / Launch the built-in dialer (for SmartPhones) / or both – launch dialer if in a call, beam business-card if not.

- For **Treo 270/300** users: Check the "**Skip Find & Dial if flip closed**" option to have those tabs skipped when pressing the "**Phone**" button while the **Flip lid** is closed (no point in showing them if you can't access the on-screen or built-in keypads).

"**Buttons & Navigation**" preferences

[< Back](#)
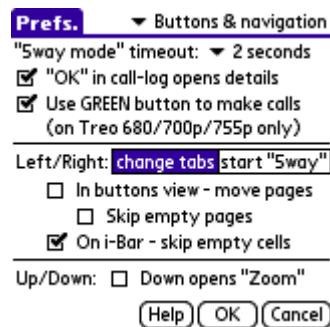
Select the applications to use for various operations:

- "**5-way mode timeout:**" For devices with a 5-way navigator – allows you to set the timeout for "[5-way mode](#)".

- "**OK in call log open details**": Set OK button behaviour in call-log – open call details form, or dial away.

- "**Use GREEN button to make calls**": (on Treo 680/700p devices) – check to allow using the GREEN ("Send") button to start calls.

- "**Left/Right...**": For devices with a 5-way navigator – define how left/right presses of the 5-way navigator are treated.

- "**Down button opens Zoom**": "**Zoom**" in automatically when you press the hardware "**Down**" button (or the Jog-Dial).

"Helpers" preferences

```
Prefs.                    ▼ Helpers
- Edit/View:   ▼ Address Book
- Scheduling: ▼ 2day
- To Do:       ▼ To Do List
- Internet:    ▼ Blazer
- Emails:      ▼ Messaging
- SMS:         ▼ Messaging
- Maps:        ▼ (None)
Name format for Dial/SMS/Email:
Like address-book  First, Last Name
☐ Send email address only (no alias)
        (Help)( OK )(Cancel)
```

Select the applications to use for various operations:

- "**Edit/View**": Application to use when you want to open a contact in an **address-book** application to view or edit it.

- "**Scheduling**": Application to use when creating a **date-book** entry to call/meet someone.

- "**To Do**": Application to use when creating a **To Do** entry to call someone.

- "**Internet**": Browser application to launch when you tap/select a URL in a contact.

- "**Emails**": Email client application to be launched when you tap/select an email address in a contact.

- "**SMS**": SMS client application to be launched for initiating an SMS message for a selected phone number.

  Note: For some application, where there is no software interface published by the developers, it may require use of an external hack (the "**TAKEphONE plus! Hack**"). Those application would require you to install a hack manager software (such as Hack-Master or X-Master), and the hack, and are prefixed by a "(*)" in the list.

- "**Maps**": Maps client to be launched from the contact "Details" screen when you press the "Map" button..

- "**Name format for Dial/SMS/Email**": Match the format of the name field passed to the external applications to their requirements.

- "**Send email address only (no alias)**": Some email applications can not handle the alias, but require only the email address to be sent.

"Misc." preferences

```
Prefs.                    ▼ Misc.
☐ Use "Ext." button to enter:  ✗
☑ Call-log: always show date&time
☐ Auto-format phone numbers
☑ Register as a "Helper" application
    (let some apps call via TAKEphONE)
☐ Always email from 'email' field.
☐ Always email from 'fax' field.
........[fax no.]
Schedule default: ▼ To Do
☐ Beam=Send  (Help) ( OK ) (Cancel)
```
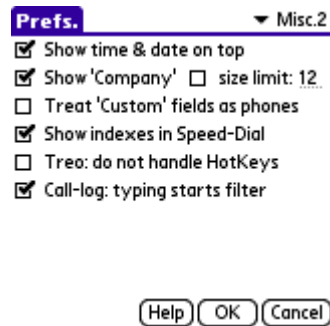
- "**Use Ext. button to enter**": Enter the character to be entered into text you edit when tapping the "**Ext.**" button ('X' by default – denotes an extension).

- "**Call-log: always show date& time**": When on the call-log view always shows the date for entries in the list view.

- "**Auto-format phone numbers**": When on, phone numbers will be automatically hyphened as you enter them.

- "**Register as a "Helper" application**": Turn on to allow 3rd party applications to use TAKEphONE as their dialer.

- "**Always email from 'email' field**": Does not require standard email format ("xxx@yyy.zzz") to start an email from a contact field labeled as "Email".

- "**Always email from 'Fax' field**": to allow using mail-to-fax services - starts an email to the fax number, suffixed by email address. (e.g. if your fax service requires prefixing the number with a "1", and adding "@mail2fax.com" after it, the enter "1" & "@mail2fax.com" at the fields below.

- "**Schedule default**": Select the default type for scheduling – a task or a meeting.

- "**Beam=Send**": when on – pressing the "Send" button in the contact "Details" form starts a "Send" operation (send via SMS, Bluetooth, Email), as opposed to a beam operation (via IR).

Prefs. ▼ Misc.2

☑ Show time & date on top
☑ Show 'Company' ☐ size limit: 12
☐ Treat 'Custom' fields as phones
☑ Show indexes in Speed-Dial
☐ Treo: do not handle HotKeys
☑ Call-log: typing starts filter

(Help) (OK) (Cancel)

- "**Show time & date on top**": Set on to show the time & date on the top line (instead of the location).

- "**Show 'Company'**": Check this option to have the company field displayed in the search results of a contact. You can limit the length of the company name.

- "**Treat Custom field as phones**": Check this option if you use the 4 custom fields of your address-book records as another place to store phone numbers of contacts. If you do check this option, that you can dial/SMS numbers in these fields, just as you do with the standard 5 phone fields.

  Note: Changing this option affects the order in which the field groups are displayed at the "**Details**" form.

- "**Show indexes in Speed-Dial**": turn this off to not show the index no. of cells in speed-dial tab (save space).

- "**Treo: do not handle HotKeys**": turn this on to disable TAKEphONE treatment of speed-dial HotKeys (to allow 3rd party apps like Butler).

- "**Call-log: typing starts filter**": when on – typing letters while in the main call-log screen automatically starts the filter dialog.

"Telephony" preferences

TAKEphONE allows you to define up to 5 different locations you work from (e.g. Home, Work, Car, Mobile, etc.), and for each location you can define different dialing rules (to handle a PBX at the office, a different dialing device at home, etc.).

To change location – select "Options/Telephony Menu..." from the menu (or press Menu+M). A popup menu will appear:


- You can select the current **location**.

- You can **configure** the current location:
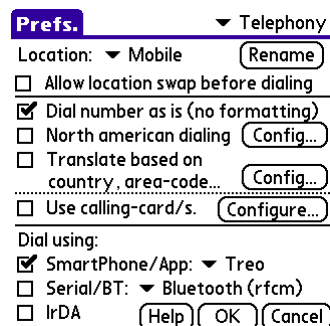
This form enables you to select one of 5 locations you are dialing from (like Mobile/Home/Work/Car…), and to define the following parameters for each:
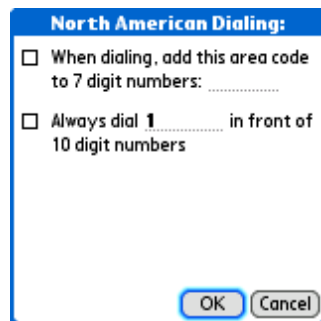
- You can select the current location using the popup (trigger) list at the top, and you can rename the location by tapping the **"Rename"** button, editing the location name, and then tapping the **"Accept"** button.

- "**Allow location swap…**": You might want to use the locations mechanism to define two or more methods of making calls – with/without calling-cards, using the built-in dialer (mobile) as opposed to using IR or the speakers (landline). This option allows you to change the location by which to make a call whenever a new call is initiated – whenever you start a call, you will see this dialog:

Dial from location:

Home
Work
Car
Mobile
Other

Select

< Cancel
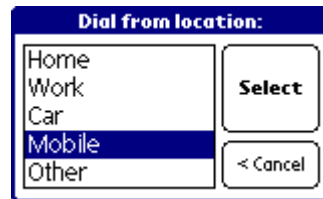
if you do not do anything, it will go away after a timeout of ~2 seconds. If you tap it, or move Up/Down – it will "stick" until you select a location for making this call.
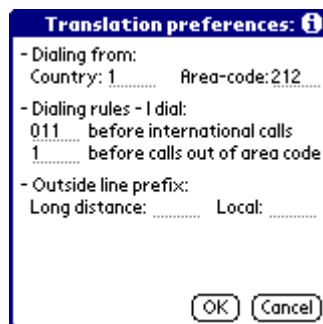
- When dialing phone numbers from the address-book database, you can set TAKEphONE to either

    o "**Dial as is…**" (to dial the number with no translation/formatting).

    o "**North American dialing**" rules (see below).

    o "**Translate…**" based on configuration data you supply by tapping the "**Configure…**" button (see below).

- For each location, you can check "**Use calling-card/s**" to use the Calling-Cards mechanism, to configure calling-cards – tap the "**Configure…**" button.

- "**Dial using**": The type of dialing device you are using:

    o **SmartPhone/App**: Check this if you are using a SmartPhone (Kyocera, Samsung, and Treo).

    If you have a device with Palm OS-5, and have a built-in dialer helper app (like with the **Tungsten** devices), you can select it here, too

    If you have a **Tungsten** device, or any other device with enhanced sound capabilities, you can install our **TeleTone** application (see http://www.shsh.com/products for details), to dial using DTMF (touch-tones) via the device speaker.

    o **Serial/BT** (Modem or Bluetooth).

    o **IrDA** (Most cellular phones).

If you select "north American dialing", tap the "**Configure…**" button to display the following "**North American Dialing**" form:

North American Dialing:

☐ When dialing, add this area code to 7 digit numbers: ....

☐ Always dial **1** .... in front of 10 digit numbers

(OK) (Cancel)

If you select to translate/format phone numbers, tap the "**Configure…**" button to display the following "**Translation preferences**" form:

Translation preferences: ℹ️

- Dialing from:
  Country: 1 .... Area-code: 212 ....

- Dialing rules - I dial:
  011 .... before international calls
  1 .... before calls out of area code

- Outside line prefix:
  Long distance: .... Local: ....

(OK) (Cancel)

- "**Dialing from**": The international code of the country you are in, and the local area code.

IMPORTANT: If you are using a link with a **cellular phone**, you may be required to ALWAYS dial an area code before the number. To do this - leave the area-code field empty.

- "**Dialing rules...**": What you are dialing at the beginning of international calls (e.g. 011 in USA), and of long distance calls (e.g. 1 in USA).

- "**Outside line prefix**": Dialing code sequence needed to access an outside line for long distance and local calls.

Telephony configuration examples:

1. Device connected to a standard POTS (PSTN) line, located at New-York, USA:

    Translation preferences:
    - Dialing from:
      Country: 1   Area-code: 212
    - Dialing rules – I dial:
      011   before international calls
      1   before calls out of area code
    - Outside line prefix:
      Long distance: _____ Local: _____

    [OK] [Cancel]

    If you were connected behind a PBX/Centrex, and need to dial **9** to make a long-distance call, then you would add **9** to the "Outside line prefix:/Long distance:" field at the bottom.

2. You are using a cellular phone (e.g. in the USA), where you need to always dial the area-code, even for local calls, or calls within the cellular carrier (also called "10 digit dialing" sometimes), but need a full number for international calls:

    Translation preferences:
    - Dialing from:
      Country: 1   Area-code: _____
    - Dialing rules – I dial:
      011   before international calls
      1   before calls out of area code
    - Outside line prefix:
      Long distance: _____ Local: _____

    [OK] [Cancel]

    If your carrier requires that domestic calls do NOT start with a "1" – just leave this field empty.

3. If you want TAKEphONE to transfer the phone numbers from your address-book to the dialing device **without** any formatting (e.g. – your carrier requires phone numbers to be dialed with full format, including country code even on domestic calls) – just select "**Dial as is…**" in the "Options/Telephony preferences" form:

    Prefs.   ▼ Telephony
    Location: ▼ Mobile   [Rename]
    ☐ Allow location swap before dialing
    ☑ Dial number as is (no formatting)
    ☐ North american dialing [Config...]
    ☐ Translate based on
       country, area-code... [Config...]
    ☐ Use calling-card/s.   [Configure...]
    Dial using:
    ☐ SmartPhone/App: ▼ Beaming
    ☐ Serial/BT: ▼ Default
    ☑ IrDA   [Help] [OK] [Cancel]

"Dialer" preferences

If you are using a dialer connected via **Serial/BT** (e.g. external modem) or **IrDA** (e.g. Cellular phone), you can define the AT-Commands needed to operate the device:

- "**My dialing device has a keypad (so I can HANGUP or DIAL)**": If you are using a dialing device that has its own keypad (like a cellular phone), you may want to use TAKEphONE only to establish the call, and handle the call from there (dialing digits, dropping the call) using the phone keypad. You can set this type of operation by checking this checkbox. This will allow you to make the call, then switch to another application (e.g. Date-Book), and keep the call alive until you decide to drop it using the "End" button on your cellular. You will still be able to drop the call and/or dial digits on it using your Palm device, by opening the "Dial/Create" form (you can do this by pressing the "**Address**" hardware button).

- "**Reset**": The command to reset the device to a default state ("ATZ" by default).

- "**Initialize**": The command to initialize the device and set it at **no-echo** mode ("ATE0" by default).

- "**Dial number**": A formatting string for dialing a number, where you should enter %s for the number dialed (Default: "ATDT %s;").

- "**Dial digit**": A formatting string for dialing a single digit, where you should enter %c for the number dialed (Default: "ATDT%c;").

- "**Hangup**": A command to hangup an existing call (Default: "ATH0").

- "**Answer**": A command to answer an incoming call (Default: "ATH1").

- "**Speed**": A list to select the speed (baud-rate) of your dialing device (9600 bps by default).

- "**Default…**": Displays a list of 5 known profiles for dialing devices.

- "**Test…**": Tap this button to display the terminal form – enabling you to test various AT-Commands, and how your dialing device responds to them.

How do I create & use Calling-Cards?

An important addition to TAKEphONE is the **Calling-Card** support. This is a mechanism built to handle situations where the user wants to use a telephony service provider calling-card say, to dial to another country using a pre-paid card, or selecting a provider based on different dialing prefixes.

To implement calling-card support requires a mechanism to check the outgoing **NUMBER**, locate a calling-card matching it (by comparing its beginning digits to a pre-defined per-calling-card **RULE/S**), then using the **NUMBER** and the matching calling-card **SCRIPT** to generate the real digit sequence to dial.

Whenever the software need to make a call, it scans all the contact records in this category, checking for each one if the dialed number matches one of the **RULE** fields. If it finds match/es, it displays a dialog prompting you to decide if and which calling-card is to be used.

You can turn **Calling-Cards** support ON/Off for each location at the "**Telephony**" preferences tab. You can also edit/create Calling-Card entries by tapping the "**Configure**" button there. This will display the "Calling-Cards" dialog:

Here you can create/edit/delete calling-card records. You can also set TAKEphONE to **always** use a calling-card for (skip the calling-card selection dialog) if there is only one calling-card matching the dialed number (if there are more than one – the selection dialog will always be displayed).

In previous versions of TAKEphONE, the calling-cards data was actually stored in the address-book database, under a specific category called "Calling-Cards". To avoid the need to allocate a whole category for this purpose (to free it up) – TAKEphONE now uses it's OWN

database for this. Users of older versions, who already defined entries for calling-cards, will be prompted to **import** the data from the address-book database to TAKEphONE's. Then they can erase those entries from the address-book, and free the category for other needs.

All Calling-Cards will all be displayed in the list. Here you can Create/Edit/Delete calling-cards. If you choose to create a new card or edit an existing one – you will be able to edit it:

"**Name**": The name of the calling-card, as will appear in the various lists.

"**Script**": The definition of how the called number will be translated to the number actually dialed:

- You can use any valid phone digit (**'0'-'9', '#', '*'**), pause digits (**'p', 't', 'x', ','** etc.)

- Use **'N'** as a placeholder for the original number.

- To eliminate starting digits from that number - use **'i'**.

- Use **'<Pass>'** to prompt user for a PIN or password during the call (text within the '<' '>' will be displayed as title).

Important:

- For **Treo** users – Always separate the first access-code from the rest of the number with an '**x**'. E.g. – Say you need to dial an Access-code (=18001234567), wait for a prompt, then dial your PIN (=007), then the number, your script should look like: 18001234567 **x** 007 **T N**

- For **Samsung I500** users – due to the lack of an SDK from Samsung, you have to install & activate the "TAKEphONE I500 hack" (tki500hk.prc) supplied in this package (note: all 'hard' pauses – 'p', 'x' – will be treated as long 'timed' pauses, i.e. cause a delay of 10 seconds in dialing).

"**Rule 1-4**": Define the rule/s by which the software decides which (if any) calling-card should be used with a dialed number:

- One or more (separated by commas) digit sequences. Use this calling-card if the number starts with **any** of those sequences (e.g. – "206,707" ➔ "Use calling-card if number begins with 206 **or** 707").

- "**ALL**": Use this card with ALL numbers ("Catch-All" calling-card).

- **"NOT"**: Use this card with ALL numbers EXCEPT the ones starting with the digit sequences following (e.g. – "Not 206,707" ➔ "Use calling-card if number **does not** begin with 206 **or** 707").

"**Active in**": You can select for which location this call-card is active.

Examples:

1. Say you want to use a specific provider called "No-voice" to dial Israel. To use it – you need to dial an access number (e.g. – 1-800-3334444), wait a little, then dial your PIN code (e.g. – 007#), then the desired number.

   You would set the following:

- Calling-Card **NAME**: No-voice

- Calling-Card **RULE1**: 011972

- Calling-Card **SCRIPT**: 1-800-3334444 **T** 007# **N** (Where '**T**' is for "Wait a little", and '**N**' is replaced by the original number).

Now – if the original number was 01197291234567, the real number dialed will be: 1-800-3334444T007#0119721234567.

Important: This translation is done AFTER the number is translated to dialable format. This means that even if the number is stored as +972(9)1234567 in your address-book, it will be translated as 01197291234567, so the **RULE** you need to define is "011972", and not "+972"

2. Say you want to call abroad via a provider (named "Simple") that only requires you to change your prefix from 011 to 099.

   You would set the following:

- Calling-Card **NAME**: Simple

- Calling-Card **RULE1**: 011

- Calling-Card **SCRIPT**: 099 **iii N** (Where '**i**' instructs the software to ignore a digit in the number, and '**N**' is replaced by the original number).

Now – if the original number was 011 97291234567, the real number dialed will be 099 plus the original number with the first 3 (three) digits removed: 099 97291234567.

Important: This translation is done AFTER the number is translated to dialable format. This means that even if the number is stored as +972(9)1234567 in your address-book, it will be translated as 01197291234567, so the **RULE** you need to define is "011", and not "+"

3. Say you want to call Israel via a provider (named "Simple") that only requires you to change your prefix from 011 to 099.

   You would set the following:

- Calling-Card **NAME**: Simple

- Calling-Card **RULE1**: 011972

- Calling-Card **SCRIPT**: 099 **iii N** (Where '**i**' instructs the software to ignore a digit in the number, and '**N**' is replaced by the original number).

Now – if the original number was 011 97291234567, the real number dialed will be 099 plus the original number with the first 3 (three) digits removed: 099 97291234567.

4. Say you want to use a specific provider called "We-Call-U" to dial Israel. To use it – you need to dial an access number (e.g. – 1-800-3334444), wait for the carrier to call you back, and then dial the desired number.

    You would set the following:

- Calling-Card **NAME**: We-Call-U

- Calling-Card **RULE1**: 011972

- Calling-Card **SCRIPT**: 1-800-3334444 **x N** (Where '**x**' instructs the software to **PAUSE** and wait for user-input, you would wait for the carrier to respond, then tap the "**Drop**" button to drop the call and wait for the callback, and when it comes, tap "**Dial**" to dial the rest of the number.).

Now – if the original number was 01197291234567, the real number dialed will be: 1-800-3334444x0119721234567.

5. Say you are dialing from a location where multiple area-codes are defined (e.g. 619 & 834). When you call local destinations, you need to dial numbers within BOTH these area codes without the leading prefix (e.g. "1"), but calls to other area codes should be prefixed (e.g. "1-212-…"). To handle this situation, do NOT define an area-code, and create a calling-card.

    You would set the following:

- Calling-Card **NAME**: My City

- Calling-Card **RULE1**: 1619

- Calling-Card **RULE2**: 1834

- Calling-Card **SCRIPT**: **iN** (Where '**i**' instructs the software to ignore a digit in the number, and '**N**' is replaced by the original number).

Now – if the original number was 16191234567 or 18347654321, the real number dialed will be: 6191234567 or 8347654321.

How do I dial/edit from other programs ?

TAKEphONE allows you to start calls to numbers from almost any 3rd party application on your palm, by simply highlighting the number, and pressing the "Phone" (aka "Address") hardware button to launch TAKEphONE.

For **Palm OS-5** devices, you do not need to install anything other than the main takephone.prc application.

For devices running on earlier versions of Palm OS: within the TAKEphONE ZIP file, you will find a **hack** called **TkPhHack.prc**. This is a **HackMaster** extension, allowing for "capturing" phone numbers (and name) from other PalmOS applications (e.g. Date-Book). Use this file for devices with Palm OS version below 5.0.
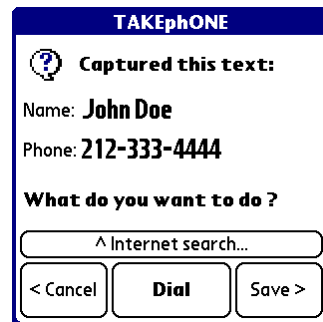
To use this feature:

1. For older devices - install the hack onto your Palm device, **activate** it using a hack manager, such as **HackMaster** or **X-Master** (again – for OS-5 devices, such as the Treo – no need to install anything).

2. You have to set TAKEphONE to take over the "**Address**" (called "**Phone**" button for Treo devices) hardware button ("Using the Phone button" preferences page).

3. When you want to dial a phone number in any application (or add it to your address-book) – **highlight** it with your stylus:
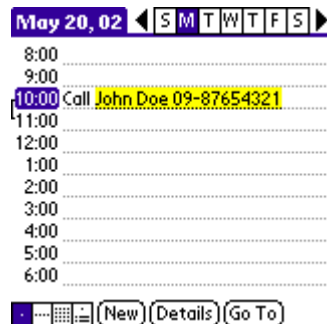
If you highlight a text AND a number – the text will be captured s the name for that number.

4. Then press the "**Phone**" (aka "**Address**") hardware button. TAKEphONE will popup with the following screen:

```
┌─────────────────────────────────┐
│          TAKEphONE              │
│   (?)  Captured this text:       │
│                                  │
│  Name: John Doe                  │
│                                  │
│  Phone: 212-333-4444             │
│                                  │
│   What do you want to do ?       │
│  ┌──────────────────────────┐   │
│  │    ^ Internet search...   │   │
│  └──────────────────────────┘   │
│  ┌────────┐┌────────┐┌───────┐  │
│  │< Cancel││  Dial  ││Save > │  │
│  └────────┘└────────┘└───────┘  │
└─────────────────────────────────┘
```

So now you can **Dial** the number or **Save** it (and add it to your address-book).

If you highlight a name only (no phone number), then the "**Dial**" button will change to "**Lookup**", and pressing it will perform a search for the selected text.

If you highlight an **email** address, you can start a new email message to that address (if you defined an email client in the "Helpers" preferences page).

If you highlight a **URL** (Internet address), you can launch the browser to that address (if you defined a browser in the "Helpers" preferences page).

You can also press UP to start an **Internet search** on the text you captured.

Registering TAKEphONE

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To register TAKEphONE, you first need to purchase a license at the site you got this trial from.

You will need to supply your **Palm HotSync name** in order for us to send you your reg. code. To view your **Palm HotSync name**, select "Options/About" from TAKEphONE's menu. You should see your HotSync name displayed in the "About" dialog.

Once you get your reg. code (via email within 1-2 business days), you can enter it at the registration form: Either tap the "Register…" button at the "About" dialog (mentioned above), or select the "Register…" tab in TAKEphONE's preferences.

Enter your reg. code in the "**Reg. code**" field, and tap "**Register now**".

Setting up my Handheld to connect to a dialing device

To prepare you Palm device for using a dialing device, you need to follow the instructions below.

1. **First determine your handheld PalmOS version:**

   To do this tap the "Applications" silk-screen button (the one that displays all the installed applications), open the menu and select "App/Info…". Select the "Version" button at the bottom. You should see your PalmOS version displayed at the top.

2. **For PalmOS versions before 3.3:**

   Older versions of PalmOS (earlier than PalmOS 3.3) require the Palm Enhanced Infrared Update available as a download from Palm.

   (Important: Please read carefully the setup instructions – there have been problems reported about the AMX.PRC file)

   Next you need to select the type of serial connection you need: Run the "**Prefs**" application, and select "**Serial/IR**", then - If you are using an **IrDA** device, select "**Infrared**", if you are using a device connected via the serial connector/cradle – select "**Cradle**".

   For PalmOS version 3.3 and up:

   PalmOS 3.3 and up have support for IR/Serial modems built in.

3. **If you are using an IrDA Cellular phone connection:**

   Make sure you turn the Infrared feature ON in your Cellular (Most cellular phones do not allow for the IR interface to be ON steadily in order to save battery power, so you need to turn it ON before you dial from TAKEphONE).

THANK YOU FOR CHOOSING TAKEphONE !!!