

**Qmobilsoft**  
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**Team**

# CallRec 3.1 User Manual



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## **Introduction**

CallRec is Palm application developed for voice recording. It records telephone conversation as well as voice memos on easy and intuitive way. You can listen to your recordings on your Treo or you can transfer them to PC.

## **Requirements**

To use CallRec you will need the Treo 700p or Treo 650 device and the SD memory card. To use CallRec conduit (for transferring recordings to PC) you will need the Windows 98/XP operating system and HotSync Manager 6.0.1 or later installed on your PC. If you are MAC user you can transfer you files with card reader or e-mail them.

## **Installation**

Deploy the callrec.prc file to your Treo. To use CallRec conduit run the CallRecConduit.exe file on your PC and follow the on screen instructions.

## **Registration**

After you purchase CallRec you should get the registration code. Enter that code in the field on the CallRec about box. When purchasing CallRec please provide your correct HotSync User ID.

## Using the CallRec

### *Recording the voice*

After the installation, CallRec is configured to start recording on single press on the Treo side key. Press the side key once and you should see the message asking you to start recording. If you chose “Yes” you Treo LED should blink orange indicating that CallRec record sound in the background. While CallRec record sound you can use your other applications. To stop recording press the side key again. Be aware that the Treo side key react only when the keygard is disabled.

To record telephone conversation, make the call and start recording. CallRec will record both side of conversation. If you start CallRec during the recording you should see the recording screen:



### *Listening to recordings*

Start the CallRec, select the file from the list and tap on the “Play” button. During the playback you can jump at any position in the file using the position slider below the file list. To adjust the playback volume, use the Treo Up/Down keys, on the side of your device.



## ***Sharing the recordings***

You can share your recording with others by IR port, Bluetooth or e-mail. Select the desired file and chose the “Send...” option from the CallRec menu. Chose the sending method and tap the “OK” button. Messaging application don’t support wav files and your not be able to send recordings by MMS. To send recordings via IR port (Beam) or Bluetooth, receiving side must have CallRec installed too.

To transfer your recordings to PC install the CalRecConduit, you will need the Windows 98/XP operating system and HotSync Manager 6.0.1 or later. Every time you sync your device your recordings will be transferred to the PC.

## ***Preferences***

- **Recording sample rate** – Larger value produce better sound quality but also larger files.
- **Start/Stop recording on the side key** – Check this option if you wish to use the Treo side key to start and stop recording. Treo react on the side key press only if keygard is disabled.
- **Ask to start recording** – Check this option if you wish to be asked every time when CallRec should start recording.
- **Launch CallRec on stop recording** – Check this option if you wish to launch CallRec every time when stop recording sound.

## ***Advanced***

Use the options **Auto record incoming/outgoing calls** if you want to automatically record all your incoming and/or outgoing calls. CallRec will start recording after the call is answered and stop recording after hang up.

## **Frequently Asked Questions**

**Q1:** What format are recordings made by CallRec?

**A1:** CallRec store recordings in wav PCM format at 8000, 11025, 16000 and 22050 sample rate and you can listen to them with all sound players.

**Q2:** Where CallRec store recording?

**A2:** CallRec store recordings in the /CallRec folder on your SD card.

**Q3:** How can I share recordings with others?

**A3:** Use the “Send” option from the File menu to send file by IR, Bluetooth or e-mail. If you use IR or Bluetooth receiving side must have CallRec installed too.

**Q4:** How can I transfer recordings to the PC?

**A4:** Install CallRec conduit, and your recordings will be transferred to the PC every time you sync your device.

**Q5:** How can I delete more recordings at once?

**A5:** Hold the Shift key and tap on the recordings you wish to delete. Release the shift key and select the Delete option from the menu or press the backspace key on the keyboard.

**Q5:** I press the Treo side key and nothing happens, Treo LED not blinking orange.

**A5:** First check if Treo keygard is active, Treo react on the side key only if keygard is disabled. Check your “Start/Stop recording on side key” settings in Preferences screen.

**Q6:** I have experience with choppy sound during the playback.

**A6:** This happens with some slower SD cards, try to record with lower sample rate.